



Humber Highlights

SPRING 1960 EDITION

and

ANNUAL REPORT FOR 1959

HUMBER HIGHLIGHTS

Published Quarterly

by

the staff

HUMBER MEMORIAL HOSPITAL
200 Church Street
Weston Ontario

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BUILDING PLANS TO BE COMPLETED BY JUNE 15 - TENDERS BY MID JULY.

Working drawings and final specifications are now almost completed for the hospital's 180 bed addition on which construction is expected to commence in July. The slight delay in calling for tenders has been occasioned by the decision to include new operating room facilities in the first contract. It is expected that the surgical department will be expanded by 2 additional operating rooms and possibly a cystoscopic room as well as additional recovery room space. The total cost of the programme is estimated at \$1,700,000, to be financed by federal, provincial and municipal grants, and a public appeal of \$600,000.

HUMBER MEMORIAL HOSPITAL BUILDING CAMPAIGN

It was announced recently that Mr. R. S. Telford, Vice President of Fruehauf Trailer Company of Canada Limited, has accepted the position of General Chairman of the Humber Memorial Hospital fund raising campaign. Mr. R. E. Day, President of The Bulova Watch Company of Canada, has also accepted a position, that of Chairman of Special Corporations.

The first campaign gathering was held at the Skyline Hotel on Monday, May 2nd, with some 50 industrialists attending. It was announced at that time that the industrial campaign would begin in the middle of May. The first industrial gift, of \$10,000, was presented to the campaign by Mr. Day on behalf of The Bulova Watch Company.



Mr. R. S. Telford, Campaign Chairman

memo

Financing arrangements are nearing completion for the four story addition to Humber Memorial Hospital. This will increase the capacity to 300 beds on which construction will commence this summer.

The total cost will be \$1,970,000, of which \$600,000 will be raised through a canvass of business and industrial concerns and residences in the hospital area and metro. This includes Rexdale and other parts of Etobicoke Township, eastern sections of North York Town-

ship, sections of York Township and the Town of Weston. Approximately 1,500 factories and businesses and 35,000 homes will be canvassed.

Campaign committees have been organized and the support of more than 50 top level businessmen has been enlisted. Canvassing teams will be made up of businessmen for the commercial and industrial division and of women's groups for the residential canvass.



"THE WHITE HOUSE"

Should you hear reference to "The White House", it no longer has its usual connotation. The allusion will be to the white frame house located on the east side of the hospital parking lot, and recently purchased by Humber Memorial Hospital. In the fall this building is to be used as an interns' residence but in the intervening period is being occupied as headquarters for the Fund Raising Campaign.

WOMEN'S AUXILIARY

The May open meeting of the Humber Memorial Hospital Women's Auxiliary will be held in the Conference Room of the hospital on Monday, May 30th, at 8.00 p.m. Miss L. Brintnell of the Weston Branch of the Victorian Order of Nurses will give an illustrated talk on the V.O.N. story.

The Auxiliary Spring Tea is being postponed this year due to their participation in the Hospital Fund Raising Campaign. In its place, a Fall Tea is being planned for the middle of September.

NEW APPOINTMENT



Miss Ruth Cleland, R. N.

Miss Ruth Cleland, R. N., who will become the Director of Nursing at Humber Memorial Hospital on July 4, 1960, brings to her new position a great deal of experience which will enable her to continue the fine example set by Miss N. Coleberry over the last three years. Miss Cleland graduated from Stratford General Hospital in 1945 and followed this with a post-graduate course at St. Michael's Hospital on O.R. techniques and supervision, subsequently becoming Operating Room Supervisor at Stratford.

Following upon a further course at the University of Toronto which led to her certificate in nursing administration, she became Assistant Director of Nursing at Stratford and then in 1956 took her present position of Departmental Supervisor of the Operating Room at Toronto Western Hospital.

We take this opportunity to extend a warm welcome to Miss Cleland.



Miss N. Coleberry, R. N., B. N.

It is with regret that the Administrator of Humber Memorial Hospital has accepted the resignation of Miss Norah Coleberry, Director of Nursing for the past three years. High tribute has been paid to Miss Coleberry for her efforts in reorganizing the nursing department during her tenure of office, and H. M. H. now enjoys an efficient nursing service of 126 personnel. The school for Nursing Assistants was inaugurated in this period and is now successfully operating with its second class.

Miss Coleberry came to H. M. H. in August, 1957, following completion of her studies at McGill University for her Bachelor of Nursing degree. Prior to this she was Superintendent of the Hospital in Dunnville, and previously on the teaching staff of the Hospital for Sick Children.

The Board of Governors, the Medical Staff, the Administrator and all the hospital personnel tender their felicitations to Miss Coleberry on the occasion of her marriage on June 11th.

NEW ADMINISTRATIVE RESIDENT

With his year's internship at Humber Memorial Hospital coming to an end on June 17th, A. R. Thorfinnson completes his course in Hospital Administration and returns to Saskatchewan to spend the next three years in the service of the Government there. While the course is primarily designed for the resident's benefit, we at the Humber also stand to gain, and it is with genuine regret that we say goodbye to Mr. Thorfinnson. His genial personality, coupled with the ability to get things done with a minimum of fuss, has earned him the respect and friendship of all those with whom he has come in contact.

We offer our sincere best wishes for his success in his future career.



A. R. Thorfinnson, B. A.



G. J. Chatfield, B. Sc.

Spending the next 12 months at Humber Memorial Hospital as Administrative Resident is Gary James Chatfield, a tall 6'3" redhead. Like Mr. Thorfinnson, he is a Westerner, born and educated in Winnipeg, Manitoba. In 1957 he received his B. Sc. (Pharm.) from the University of Manitoba, managing also to become proficient at football, basketball and golf. Mr. Chatfield spent the two years following graduation with the H. K. Wampole Pharmaceutical Company as a Control Chemist and in 1959 he entered the course in Hospital Administration at the University of Toronto.

Mr. Chatfield is married with one son.

NEW RECORD

An all time record in the volume of obstetrical procedures coincides with a letter received from the Chairman of the Ontario Hospital Services Commission. This letter is some assurance that quality care can be combined with quantity. We are very grateful to Dr. Urquhart for his kind words to Humber Memorial Hospital.

With regard to the quantitative aspect, April was a record month with 208 births and it is expected that the 1960 birth total will be over 2,200. This is the first month in which the 200 mark has been exceeded.

Actually, in the 9 1/2 years the hospital has been operating, there have been 13,818 births, not including the 500 births in the Maplehurst Maternity Hospital from which Humber Memorial took over.

In all of these, the hospital has experienced only 3 maternal deaths, only one of these being associated with complications of pregnancy; even this particular patient was not already in residence, but died after being rushed to the hospital emergency department.

Humber Memorial obstetrical department employees and the hospital clinicians take notable pride in this record, both in quantity and quality, and hope it can be maintained. We feel especially proud to reproduce Dr. Urquhart's letter below.

ONTARIO HOSPITAL SERVICES COMMISSION

Office of the Chairman

Parliament Buildings
Queen's Park, Toronto

May 2, 1960

Dr. R. B. Ferguson
Superintendent
Humber Memorial Hospital
Weston, Ontario

Dear Mr. Ferguson:

It has been brought to my attention that in the ten years in which your hospital has been in operation there have been only three maternal deaths in over 12,000 deliveries. That is an average of one maternal death per 4,000 deliveries. That is a remarkable record and a notable achievement.

As Chairman of the Ontario Hospital Services Commission, I would like to congratulate your hospital and its staff on this fine record.

Yours sincerely,

R. W. I. Urquhart, M. A., M. D., LL. D.
Chairman

RWIU:mh

cc: Mr. E. D. Rushbrook

LEAP YEAR BABIES 1960



Mrs. Betty Illingworth C.N.A.
with
Michael Jackson &
Brett Warburton

James Martin

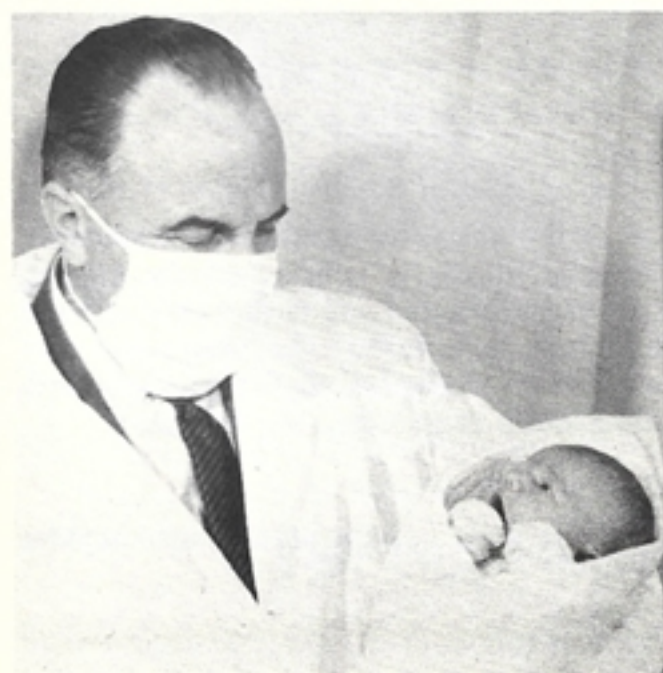
Mr. Clarke Wardlaw
with
Sandra Lee Phillipson

IN CRIBS

Brian Billark

Mrs. Mildred Cornell R. N.
with
Douglas Tokiwa &
Phillip Robitaille

Percy Lewis



◆ Mrs. H. Jackson deserves special mention as her baby was the first arrival on Leap Year day - at 12.15 A. M.

◆ Mr. Clarke Wardlaw, Vice Chairman of the Hospital Board posing happily with the only girl.

Three other infants earned recognition by being born on February 19, 1960. H. R. H. Prince Andrew was born on this date in England, the 1st royal birth in 103 years.

HOSPITAL MISHAP

The Tillsonburg District Hospital trust yesterday admitted liability in the March, 1959 death of a 19-year-old mother as a damage suit against the trust opened in supreme court. The victim had given birth to a baby in the hospital and two days later, she was electrocuted by a faulty heat lamp being used in treatment.

It cannot be emphasized too strongly that defects and faulty equipment should be reported immediately and not used again until repaired. To date the Humber Memorial record is good -- it is your responsibility to keep it that way.

NEW ARRIVALS

Mrs. Nancy LeBlanc	Business Office	Miss Carolyn LeMaitre	Physio
Miss Lucille Broadfoot	Business Office	Miss Isabella Mackie	Nursing Office
Miss Cherry Gregg	Business Office	Mrs. Janet Ferguson	Emergency
Mrs. Elizabeth Bloomer	Reception	Mrs. Irene McLuskey	Nursery
Mrs. Doreen Elliot	Reception	Miss Doris Winspear	2nd Surgery
Mrs. Bernice Hirlehey	Switch Board	Miss Jean Robertson	2nd Surgery
Miss Meike Snaterse	Pharmacy	Mrs. Georgina Robinson	Medical
Mrs. Inge Biskupski	Intern Technician	Miss Sharon Hall	Nursery
Mrs. Margaret Blair	X-Ray	Miss Lenny van Peenen	Operating Room
Mrs. Beverley MacNamara	X-Ray	Mrs. Lillian Armstrong	Maternity
Mrs. Catherine McNamee	Housekeeping	Mr. Clarence McIntosh	2nd Surgery
Mrs. Violet Mulrine	Housekeeping	Miss Elsie Coughlin	Medical
Mr. Mathew Provan	Housekeeping	Miss Janis Barnhill	2nd Surgery
Miss Alison Hunter	Dietary	Miss Sachiko Wakabayashi	Maternity
Mrs. Mary McColl	Dietary	Mrs. Irene Martina	Operating Room

COMPLAINTS AND COMPLIMENTS

We received these remarks from a recently bereaved family:

"Would you kindly convey to your entire staff our sincere thanks for the kindness, courtesy, consideration and thoughtfulness extended to us ... while you are making plans to increase the capacity of your hospital from one hundred and twenty beds to three hundred, I only hope you will be able to maintain the individuality that is so predominant at present. It would be such a pity to see Humber Memorial, as it now stands with its warm and friendly atmosphere, develop into another large cold, big business."

Two patients penned this note to our Dietary Staff:

"Thank you for the beautiful surprises on our trays ... the place mats, napkins and coloured eggs for Easter were so pretty."

From an indignant five-year-old in the Childrens' Ward:

"Nurse please take this soup away--it's got weeds in it." So much for our parsley garnish.

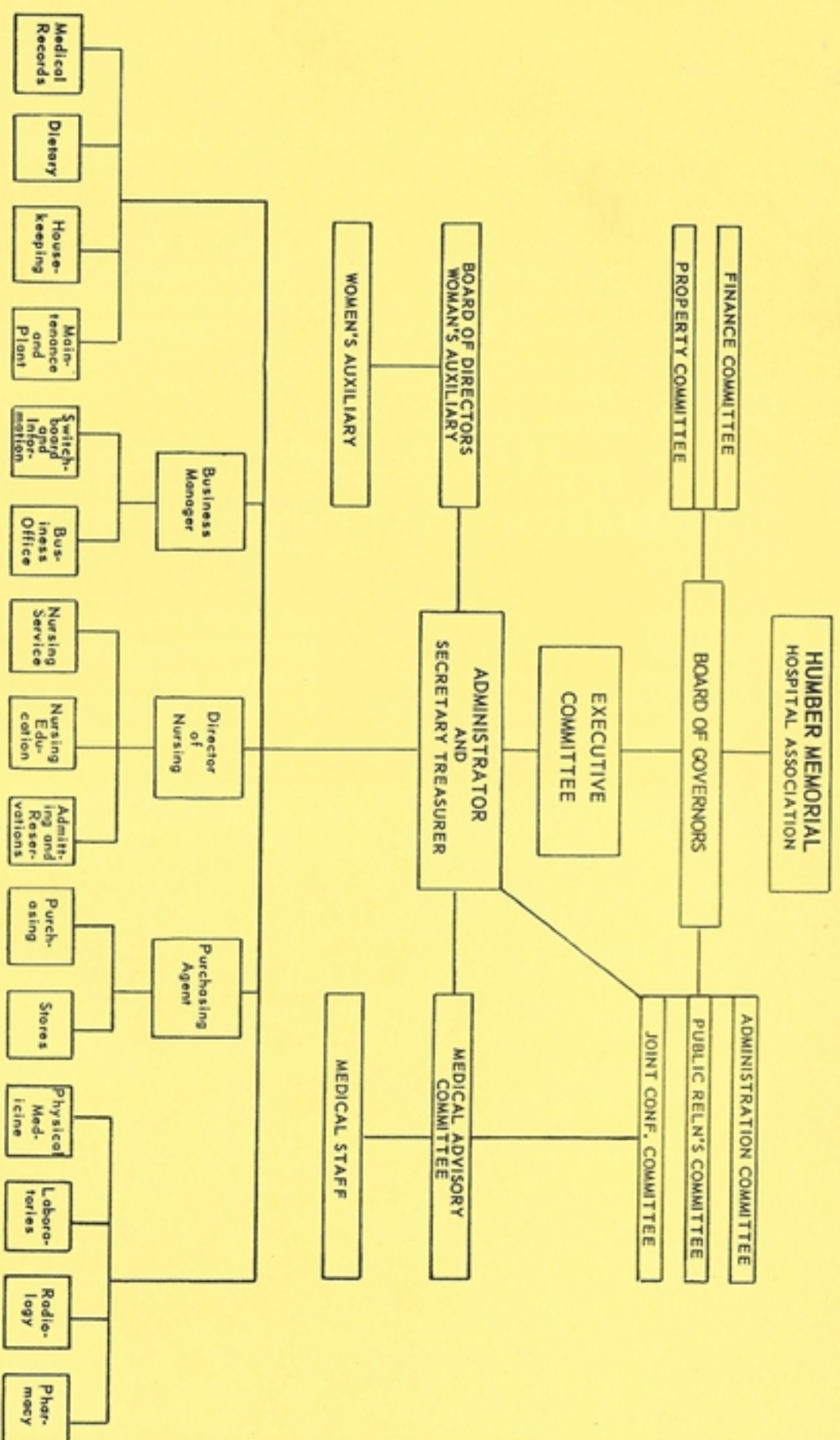
(continued on pg. 9, white section)



HUMBER MEMORIAL HOSPITAL

Annual Report for 1959

A Year Unprecedented in Volume of Service



HUMBER MEMORIAL HOSPITAL
ORGANIZATIONAL CHART

1959 HOSPITAL HIGHLIGHTS

- . First class of Certified Nursing Assistants graduated
- . John B. Parkin and associates, architects, retained to prepare plans and specifications for 180 bed addition to the hospital.
- . Record year of service -- Admissions increased to 6559
Patient stay decreased to 6.2 Adult and 5.6 Newborn
- . 5 day week provided to all hospital employees.

PATIENT CARE BY MUNICIPALITIES

Township of Etobicoke	27.2%
Township of North York	26.5%
Township of York	17.5%
Town of Weston	13.2%
City of Toronto	7.3%
County of York	6.3%
Other	2.0%
	<hr/>
	100.0%

1959 BOARD OF GOVERNORS

The names of the 1959 Board of Governors are as follows:

Mr. E. Rushbrook - Chairman	Dr. A. R. K. Doyle
Mr. C. Wardlaw - Vice Chairman	Mr. J. Pink
Mr. P. Ault	Mrs. E. Roscoe
Mr. J. Amos	Mr. R. E. Day
Mr. F. Cuthbertson	Mr. C. Conroy
Mr. A. Dover	Mr. G. A. English
Dr. H. Charlton	

During 1959 two board members, Mr. Day and Mr. Dover resigned and were replaced by Mr. H. Clark and Mr. E. Ashton, resulting in the present structure of the board.

MEDICAL ADVISORY COMMITTEE

Dr. W. H. Charlton (Chairman)	Dr. R. Cromarty
Dr. J. L. Murray	Dr. J. M. Dunsmore
Dr. G. B. Nichols	Dr. W. B. Phair
Dr. F. D. Cruickshank	Dr. B. C. LePage
Dr. D. A. Cruickshank	Dr. J. B. McIlraith
Dr. R. S. McMillin	Mr. R. B. Ferguson
Dr. J. W. Hill	(Secretary)

The administrator of Humber Memorial Hospital, Mr. R. B. Ferguson, has been with H.M.H. since January 1951. Having seen the hospital through one addition, he is now seeing it through its second, and somewhat more ambitious expansion programme. Aside from his hospital duties, Mr. Ferguson is a member of the faculty of the Department of Hospital Administration, University of Toronto, and is editor of the magazine, "Hospital Administration and Construction".



R. B. Ferguson, B.A., D.H.A., F.A.C.H.

NURSING SERVICE



Miss N. Coleberry R.N., B.N.
Director of Nursing

During 1959 the hospital's nursing complement increased from 113 persons to 126 persons in order to adequately care for an increased number of patients admitted to hospital and persons treated in our Emergency Department.

BUSINESS OFFICE

Mr. G. Alan Campbell, pictured here, is in charge of the business side of hospital operations, ably assisted by Mrs. D. Robertson and Mr. A. McGinn, and a staff of twenty-four full and part time people.

Statistics covering numbers of pieces of paper processed in the business office, telephone calls handled, or personal enquiries dealt with, are neither available nor of any interest. However each of the figures quoted under the operating departments, days care, admissions, lab tests, et al., are each reflected in some phase of work in the business office and all add up to a busy operation.



Mr. G. A. Campbell
Business Manager

PURCHASING

The purchasing of hospital supplies and equipment is in the capable hands of Mr. J. D. Ingham, the Purchasing Agent. Although Hospital purchases increased greatly in 1959, no extra staff was added to this department.



Mr. Ingham, Purchasing Agent

SCHOOL OF NURSING



Miss E. Dahl R. N.

In 1959 the first class of Certified Nursing Assistants graduated from the Humber Memorial Hospital and of the 12 graduates, 11 remained on permanent hospital staff. There are nine students presently enrolled in this course.

Pictured here is Miss E. Dahl who is in charge of the C.N.A. course and some of her students.

HUMBER MEMORIAL HOSPITAL ASSOCIATION
AUDITED BALANCE SHEET
AS AT DECEMBER 31st, 1959.

<u>ASSETS</u>		<u>REVENUE FUND</u>		<u>LIABILITIES</u>	
Cash on hand and in bank		\$ 48,684.35	Accounts Payable and Accrued Expenses		\$ 97,778.09
Accounts Receivable	\$90,240.64		Revenue Fund Surplus		
Less: Allowance for Doubtful Accounts	<u>3,792.00</u>	86,448.64	Balance January 1, 1959		\$61,005.61
			Add Grants Rec. in	\$4,701.09	
Due from Plant Fund		5,170.07	1958 (net)		
			Adjust. of Revenue	506.82	
Inventory of Supplies at cost		44,010.45	of prior years		
			Inventory of Supplies		
Prepaid Expenses		2,601.66	in wards January 1, 1959	9,999.95	
				<u>15,207.86</u>	
			Add Surplus for year	<u>\$76,213.47</u>	
			Balance, December 31, 1959	<u>12,923.61</u>	89,137.08
		<u>\$ 186,915.17</u>			<u>\$ 186,915.17</u>
		<u>PLANT FUND</u>			
Interest Receivable		\$ 1,325.63	Due to Revenue Fund		\$ 5,170.07
Guaranteed savings cert. at cost	\$150,000.00		Due to Expansion Fund		1,776.08
Government of Canada Treasury Bills			Plant Fund Capital		
due or, before March 17/60 at par	<u>100,000.00</u>	250,000.00	Balance January 1, 1959		\$1,512,159.77
Supplies, Surgical Instruments,			Add Prov. Grant	\$17,700.00	
Bedding, etc.		31,246.32	Private Grant &		
		18,600.00	Donations	<u>7,910.04</u>	
				<u>\$25,610.04</u>	
Architectural Fees re plans Building addition			Add Interest Income	8,892.53	
				<u>34,502.57</u>	
			Balance, December 31, 1959		\$1,546,662.34
Land & Land					
Improvements	33,332.37				
Bldg. & Bldg.	-				
Equipment	\$1,170,710.08	\$143,920.23			
Equipment &					
Furnishings	<u>340,733.80</u>	<u>148,419.48</u>			
	<u>\$1,544,776.25</u>	<u>\$292,339.71</u>			
		<u>\$1,252,436.54</u>			
		<u>\$1,553,608.49</u>			<u>\$1,553,608.49</u>

HUMBER MEMORIAL HOSPITAL ASSOCIATION

STATEMENT OF REVENUE AND EXPENDITURE

FOR YEAR ENDED DECEMBER 31, 1959

Revenue

Services to in-patients	\$877,895.48	
(gross \$938,640.48 less refund \$60,745.00)		
Services to out-patients	192,186.83	
Other Income	<u>41,276.42</u>	\$1,111,358.73

Expenses

Medical and Technical	\$650,383.48	
Dietary	116,305.96	
Laundry and Linen	41,633.95	
Housekeeping	50,309.44	
Physical Plant Operation	61,910.58	
Administration	<u>126,909.30</u>	<u>1,047,452.71</u>

<u>Profit for Year before depreciation</u>	63,906.02
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Deduct Deprec. on Equip. and Furnish.	27,568.21	
Deprec. on Bldgs. and Bldg. Equip.	<u>23,414.20</u>	<u>50,982.41</u>

<u>Surplus for Year</u>	<u>\$ 12,923.61</u>
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HOW YOUR HOSPITAL WAS FINANCED

In studying the function and service of your Hospital, it is important to distinguish between capital and operating costs.

The capital cost of building and equipping Humber Memorial Hospital to date was met as follows:

\$ 444,000.00	Provincial and Federal Government Grants
125,000.00	Town of Weston Grants
158,000.00	York County and Metro Grants
45,500.00	Etobicoke Township Grants
35,500.00	York Township Grants
53,500.00	North York Township Grants
500.00	Vaughan Township Grants
<u>684,000.00</u>	Amounts Raised by General Campaign to Industry and the Public
<u>\$1,546,000.00</u>	

OPERATING EXPENSE

The Ontario Hospital Services Commission pays the cost of hospital services provided to insured patients. Humber Memorial Hospital has an O. H. S. C. approved rate which compares very favourably with other hospitals in the Toronto area. This hospital plan does not provide necessary monies for equipment and expansion of facilities.

CAPITAL EXPENSE

As in the past, the Hospital is dependent upon grants from the various levels of Government, donations from industry, community groups and individuals for buildings and equipment.

ADMITTING AND RESERVATIONS

Most of the 6569 patients in 1959 received their first introduction to the Humber Memorial Hospital through the Admitting Department, where relevant statistics were noted and the medical chart initiated. Before being escorted to the floor, the patient is given the new information booklet and a brief outline of hospital procedure. Mrs. A. Szach, in charge of the Admitting is shown here attaching the Identi-Band to a patient's wrist.



Mrs. A. Szach, R. N.

MEDICAL RECORDS



Miss P. Hardwick, R. R. L.

The Medical Record Department is directed by Miss P. Hardwick, R. R. L., assisted by Miss R. Knauff. During the year work was completed on over 8500 charts and included compiling statistics for the monthly and annual reports and committee meetings. The department also co-operated with the National Research Council of Canada in a one-year nation-wide study of staphylococcus aureus in hospitals.

PHARMACY

A spectacular rise in the number of prescriptions dispensed was evident in the Pharmacy Department. From 12,897 in 1958 to 17,761 in 1959 meant an increase of 38%. This was accomplished with one Pharmacist, Mrs. M. Chant.



Mrs. M. Chant, Phm.B.

X-RAY



J. M. Dunsmore M. D.

The X-Ray Department, under the direction of Dr. J. M. Dunsmore, Chief Radiologist, has also shown an increase in the number of x-rays performed -- 12,421 in 1958 to 14,272 in 1959.

As part of our permanent training programme three student technicians received instruction in this department, assisted by various members of the hospital staff.

Because of the increased number of radiological procedures, Humber Memorial Hospital now has a full-time Associate Radiologist, Dr. E. E. Jones, pictured below. Shown also is Mrs. M. V. Tikker, Chief Technician, and Dr. J. M. Dunsmore, Chief Radiologist.



E. E. Jones M. D.



Mrs. M. V. Tikker R. T.

LABRATORY



R. Cromarty, M.D.

The number of laboratory procedures increased from 37,728 in 1958 to 45,060 while the number of laboratory units increased from 91,728 to 105,909 in the same period. Six new procedures were added to the list in 1959 in order to increase the scope of lab service.

Pictured here is Dr. R. Cromarty, Pathologist and Chief of Laboratories and Mr. J. Maddox, Chief Laboratory Technician.



J. Maddox, R.T.

PHYSIOTHERAPY DEPARTMENT

Physiotherapy is one of our busiest departments, with between 65 and 75 patients passing through its doors each day. The actual figures for the year 1959 are 26,921 procedures including gymnasium, compared to 21,892 for 1958. Heading a capable team of four physiotherapists is Mr. D. R. Bett, M.C.S.P., M.E., L.E.T., M.C.P.A.

DIETARY

Patients, staff and visitors consumed a total of 171,267 meals in 1959 as compared to 160,245 in 1958. At the same time, the raw food cost dropped from 31.6 cents per meal to 30.6 cents, representing a substantial saving. The Dietary Department is in the capable hands of the Chief Dietitian, Mrs. E. G. Middleton and the head Chef, Mr. J. Klein.



Mrs. E. G. Middleton, R. P. Dt.



Mr. J. Klein

HOUSEKEEPING



Mrs. A. Milne

The housekeeping staff of 23 men and women, under the direction of Mrs. A. Milne, Executive Housekeeper, have fulfilled their function admirably when considering the increase in the number of patients. To quote one statistic only, over 1/2 million pounds of linen were sent out to be laundered during 1959. Many complimentary remarks are received about the general cleanliness of the hospital and well kept floors.

PLANT AND MAINTENANCE

Mr. Dave Chapple, Chief Engineer, has been with the Humber Memorial Hospital since before its doors were opened in 1950. With his staff of four engaged in a constant round of painting, repairing and gardening, he maintains the hospital, its equipment and its grounds in near perfect order.



Mr. Dave Chapple



METHODS IMPROVEMENT INSTITUTE

An 'Institute on Methods Improvement' was held at the Royal York Hotel on February 29th to March 2nd, 1960. This was sponsored by the Ontario Hospital Association, and conducted by the American Hospital Association. It was attended largely by hospital personnel in administrative positions and Mrs. A. Milne, Housekeeper, Miss M. Hallett, C.S.R., Miss M. Morrison, Nursing Office and Miss R. Morehouse, Surgical Floor, represented Humber Memorial Hospital.

The programme consisted of general sessions, which dispersed into smaller discussion groups, each conducted by a conference leader. Speakers were presented in the general sessions and films were shown to demonstrate various methods improvement programmes. During the interesting and informative 'conference sessions' we were introduced to the 'tools' of methods improvement and work simplification, e.g., the Flow Process Chart.

The entire programme was co-ordinated to show the value and application of a Methods Improvement programme in hospitals. It is obviously highly desirable but apparently has not been undertaken in an organized way in Canadian hospitals as yet. Undoubtedly in the future we will find ourselves attempting to improve and simplify existing methods.

The three day institute wound up with a luncheon at which certificates of attendance were issued.

Ruth Morehouse

HOSPITALS ARE PEOPLE

Volumes have been written about the complex organization that is the modern hospital. Yet no matter how much is written about its physical assets, modern equipment, and up-to-the-minute techniques, when you examine the hub of the wheel, a hospital is "people caring for people, whom they've never met before, 24 hours a day."

Now, what about these people? Specifically, the people in this hospital? That question is uppermost in the minds of the majority of our patients entering this hospital. Consider the plight of the patient who comes through our doors for care for the first time, he is ill, troubled about his family, uneasy about his job, he is in need of hospital care --but he is also in need of comfort, understanding, and warmth. Stimulated by discomfort in both body and mind, his train of thoughts run like this: Will these people care for me well? Will they be kind and friendly? Since it is impossible for me to be at my best, will they understand that I am upset?

How can we offer him assurance? First, by greeting him warmly and by introducing ourselves. Then throughout his entire stay, by extending to him reassurances -- in word and in action -- that we are ready to provide him with efficient, courteous and considerate care.

MAGAZINE COMPETITION

Would you like to win \$10.00?

All you have to do is choose an appropriate new name for Humber's quarterly publication.

It has been decided that our magazine needs a new name and all hospital staff members are invited to participate in this competition. Completed entries are to be handed to Mrs. Szach in Admitting by May 29th. Please, only one suggestion per form.

The judges are Miss Jewell, Dr. Phair, Dr. Cromarty, Mr. Chatfield and Mr. Thorfinnson and judging will be completed June 7th.

H. M. H. TO MICROFILM MEDICAL RECORDS



Pictured above is Miss P. Hardwick, Chief Medical Records Librarian seated before a new 3M Microfilm Reader-Printer, a recent hospital purchase. Humber Memorial Hospital has begun microfilming the older medical records in an effort to conserve storage space. The reader-printer is used to read microfilms and to reproduce them instantaneously in order to save time and inconvenience for both the medical records staff and medical staff.



Some of the guests
who attended the very
successful annual dance recently.





HUMBER MEMORIAL HOSPITAL

DANCE

FEBRUARY 1960

* * * * *

Keep smiling. It will make everyone wonder what you've been up to.

* * * * *

Some folks smile in the night-time; Some folks smile in the dawn; But the man worthwhile is the man who can smile, when his two front teeth are gone.

MEET -- JOANNE WANDA ASLING



We are pleased with this happy picture of Mrs. Asling and her baby daughter, born on April 6th at Humber Memorial Hospital.

Mildred, a former supervisor in the Nursing Office, has impressed us all with her courage and cheerfulness after her husband suffered a severe accident at his place of employment. Latest reports indicate he is making a slow but sure recovery.

Our very best wishes go to them both.

Our congratulations also go to Mrs. Ruth Brown, formerly Head Nurse in the Emergency Department, on the birth of a son on April 6, 1960, weighing in at 7 lbs. 13 oz.

THE CHATTER BOX

Laboratory - Past and Present

- A few weeks ago - on the 29th of March to be exact, all members of the laboratory staff gathered at the home of Miss Jane Bray on the happy occasion of a shower for Miss Rita Lukss, who became Mrs. Krastins on the 23rd of April. Pharmacy department was represented by Mrs. Chant and X-Ray by Miss Hyjek. The company was almost totally feminine, although nowhere along the line did I hear Mr. Maddox complain - on the contrary, he and others present had a thoroughly enjoyable evening, with an abundance of

the good things in life, namely food and drink. Miss Lukss on this occasion was presented with pieces of crystal from the staff, and should this sound rather vague, the answer lies in the fact that the writer of this article is more than 'rather vague' about such things. However, should any reader be more interested in the nature of the crystal involved, I am sure that any of the laboratory girls could satisfy their curiosity.

- Mr. Maddox, after spending a week or so on second floor for a minor disorder, is now hale and hearty and his accounts of attention, food, etc., received were of the highest order.

- Miss Bray at the moment is having two weeks of her annual vacation, which are being spent in Montreal -- lucky girl, the only thing I feel sure she will miss out on will be a sun-tan.

- A very welcome addition to the staff, from the laboratory point of view has arrived in the person of Mrs. Inge Biskupski, whose presence during the evenings reduced the on-call hours for all concerned, and on this very happy note I should like to write finis to this article.

Pharmacy

- It is our pleasure to welcome to the Pharmacy Miss Meike Snaterse who comes from Holland. Meike trained in her own country for two years as a chemist's assistant, and after spending her first months in Canada in a bank, is delighted to be back at her own occupation.

Dietary

- Two more Dietetic interns from Toronto General Hospital have spent a month here as part of their training. We were pleased to welcome Miss Sinclair from Nova Scotia, who graduated from the University of St. Francis Xavier, and Miss M. Fox from Belleville who took her degree in Home Economics at McGill.

- Spending the summer in the department are Miss Halina Kallaur, 1st year student at the University of Western Ontario and Miss Kathleen Adams, 3rd year student at the University of Toronto, who are working at an integrated internship.

- On February 29th the Canadian Dietetic Association held a meeting at the Hospital for Sick Children at which Mr. Jack Brockie, Public Relations, T. Eaton Co., was guest speaker. In a very interesting and forceful way Mr. Brockie pointed out that the Dietitian and the work she does must be brought to the attention of the public. He challenged the C.D.A. members present to make known themselves and the worth of their positions, "otherwise" he said, "you may find yourselves stranded in a peaceful, pleasant backwater -- with people, as a whole, knowing little or nothing of the work you really do achieve

and the immense influence, through this work, that you bring to bear on the habits of a nation."

- Hello again, to Mrs. W. Vint, formerly Miss Jane Pirie who is relieving as a supervisor for the summer months.
- Overheard in the Cafeteria: "If that's bean soup, what is it now?"
- Mrs. Middleton attended the Dietetic Institute at the Royal York under the auspices of the Ontario Hospital Association on April 26th and 27th. As always, Mrs. Middleton praised the help and information that is gained at these meetings and she also enjoyed meeting and talking with the dietitians of other hospitals.

Housekeeping

- The Housekeepers of Metropolitan Toronto Hospitals were invited to a dinner at the Men's Ontario Club, which marked the inauguration of the Ontario Housekeepers Association. At the meeting it was decided to tour each hospital starting with St. Michaels on March 14th. Fourteen attended and were served supper and given a lecture by Dr. Hawks. H. M. H. will be on its toes when playing host to some 20 visitors on May 2nd.
- Continuing the policy of brightening the patients' rooms, 2nd Surgery's white bedspreads have been replaced by misty grey and by turquoise on Medical.

Nursing News

New Appointments:

- Miss Isabella Fentie Mackie, to give her full name, started working in the Emergency Department in February and has been transferred to the Nursing Office as Supervisor.
Born in Scotland, Miss Mackie trained at Woodend General Hospital, Aberdeen, following this with post graduate courses in Obstetrics and Infectious Diseases. She then spent four years with the Queen Alexandra's Royal Army Nursing Corps, and the next two years as an industrial nurse. Northern Rhodesia was the next port of call for a further two years, and then came the move to Canada. After arriving, she spend some time in Oshawa and Vancouver, finally settling in Weston.
- Miss Shirley Crosbie transferred from Medical to the Case Room.
- The snow covered hills of the long winter gave many of the staff the ski-bug -- Miss Corcoran spent six days at her home in Quebec City -- each day she was skiing in the Chalet du Lec Hills.
- Mrs. Blaauw praised the staff of East Surgery for the care given her during her recent

operation. She is improving rapidly at home under the care of her mother and father, and hopes to rejoin us in the near future.

- Miss McLeod took advantage of Leap Year to get married on February 20th, and so did Miss Ellis - now Mrs. Hirons - glad to see you back. Wedding bells will also ring for Miss Kavanagh in July.
- We were sorry to say farewell to Mrs. Kendall and Mrs. Bunn. The latter is expecting her second child -- hope it's a girl this time.
- Wedding bells rang for Miss Lethbridge, April 2nd and Miss Woodrow, May 8th. Congratulations also to Miss Edith Thompson on her recent marriage. "Our loss is another man's gain."
- "There goes that blond nurse. She's so conceited that when she takes your pulse she subtracts five for her personality."



The Linen room has taken on a new look - - its the new office for Mr. Ingham and his secretary Mrs. Gulley. With its multicoloured tiles and pale blue walls its an attractive and cooler setting for the Purchasing Office. If the big smiles are anything to go by, they're delighted with the new location.

To complete the change you'll find Mrs. Clements and the linen is part of the Laundry room, and the Administrative Resident in the former Purchasing Office.

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